

Golf Suspension Policy for Whittlebury Park Golf Membership

Overview;

The Whittlebury Park golf suspension policy came into effect at the start of the new golf season on 1st April 2019.

Update of policy;

The Whittlebury Park golf suspension policy was revised and updated for the start of the 2022/2023 season and takes effect from 1st April 2022.

Purpose;

- To offer a golf suspension policy that is fair to all golf members and that no members are treated differently to anyone else.
- To offer a flexible suspension policy as an added benefit to members.
- To show a degree of due diligence to injuries/illness.

Outline of Terms and Conditions;

- Members who pay their annual membership fee in a pre-paid format can suspend their membership for a minimum of 1 month and a maximum of 2 months, free of charge, within a 12-month period.
- No suspension is allowed on direct debit memberships.
- The suspension policy is only applicable to memberships with a 12-month duration.
- All suspension requests must be emailed to membership@whittlebury.com prior to the dates requested and the membership team will email back within 72 hours with the date the members BRS account will be switched back on.
- Members must have enough time remaining on their membership to cover the full suspension, for example, we would be unable to suspend a membership for two months if there is less than 2 months remaining on the membership. We would also be unable to suspend the membership for 1 month if there was less than 1 month remaining on the membership.
- No verbal suspension request will be processed (To ensure all emails can be up held in audit and email trail should queries/discrepancies occur).
- We will not backdate suspension requests retrospectively.
- If a member suspends their membership, they will forgo any golf competitions and bookings during those months.
- All suspension dates and revised expiry dates will be held on the member's account.
- Should a member need to suspend longer than their 2 months free of charge allowance, then half their monthly membership fee will be payable from the 3rd suspension month onwards.

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Example;

If a 7-day member needs to suspend for 4 months, months 3 and 4 will be charged and half their monthly membership fee. This is calculated at their annual fee divided by 12 and then the equivalent monthly fee divided by 2.

Price example;

If a 7-day member joins at a price of £1465, this would equate to £122.08 per month. £122.08 is then divided by two (£61.04). £61.04 would then be chargeable to suspended for every month over the free of charge two-month allocation per year.

- Any additional suspension payment will be payable in advance.
- Should a member suspend their membership the membership expiry date will always remain 31st March, however, the total months suspended will be reflected as a reduction on their renewal invoice.
- If a member wishes to play while on suspension, they must pay the current green fee rates advertised.
- If a member suspends a total of 6 months over 3 years, they will be considered a new member and the new member rates advertised on the Whittlebury Park website will become payable at point of renewal.
- No levy or EGU fee will be refunded.
- It can take up to 10 days for your Master scoreboard account to be reactivated from the date the suspension ends, as a result members may experience a delay of being able to book competitions.

Summer knockout competition entry is only available to members who have re-joined by March 31st. Players must be members of Whittlebury Park throughout the competition regardless of renewal date including member suspend.

Winter League - Players must be members of Whittlebury Park throughout both the league and knockout stages (the final often playing in the next subscription year) and players **MUST** be members of Whittlebury Park throughout the competition regardless of renewal date including member suspend.

For more information email the Membership Team – membership@whittlebury.com